Carnegie Mellon University Heinzcollege

#### 94-775 Unstructured Data Analytics for Policy Lecture 1: Course Overview, Basic Text Analysis

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## **Big Data**

We're now collecting data on virtually every human endeavor



How do we turn these data into actionable insights?

#### Two Types of Data

#### **Structured Data**

Well-defined elements, relationships between elements

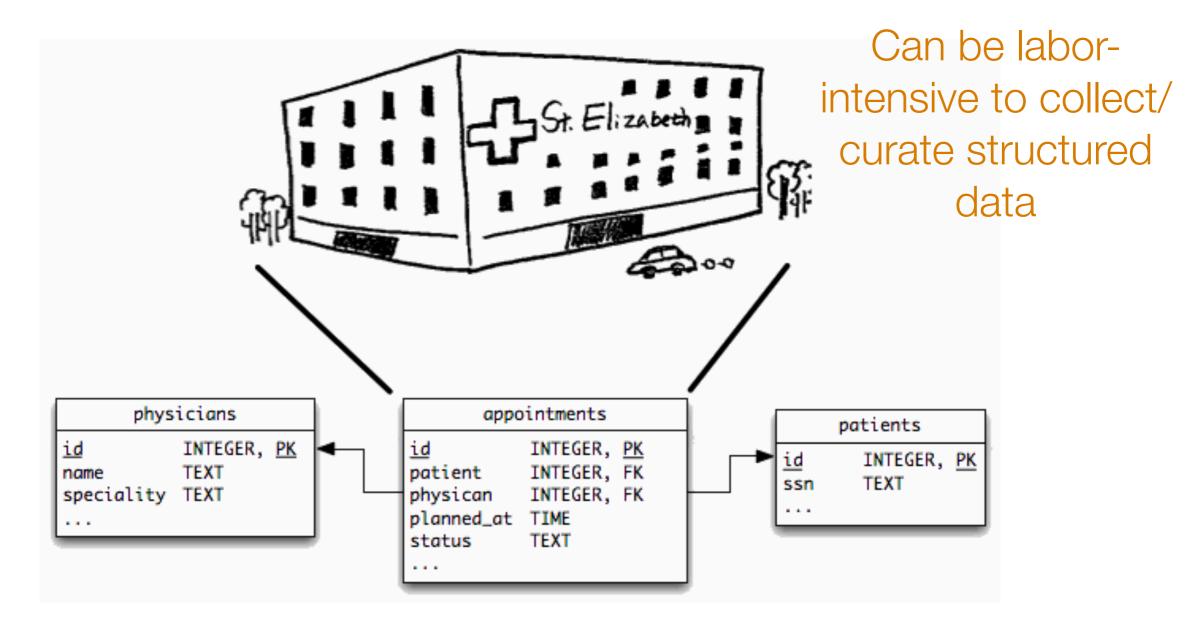


Image source: http://revision-zero.org/images/logical\_data\_independence/ hospital\_appointments.gif

#### **Unstructured Data**

No pre-defined model—elements and relationships ambiguous

Examples:

- Text
- Images
- Videos
- Audio

Often: Want to use heterogeneous data to make decisions

Of course, there *is* structure in this data but the structure is not neatly spelled out for us

We have to extract what elements matter and figure out how they are related!

#### Example 1: Health Care

Forecast whether a patient is at risk for getting a disease?

Data

- Chart measurements (e.g., weight, blood pressure)
- Lab measurements (e.g., draw blood and send to lab)
- Doctor's notes
- Patient's medical history
- Family history
- Medical images

#### **Example 2: Electrification**

Where should we install cost-effective solar panels in developing countries?

Data

- Power distribution data for existing grid infrastructure
- Survey of electricity needs for different populations
- Labor costs
- Raw materials costs (e.g., solar panels, batteries, inverters)
- Satellite images

#### **Example 3: Online Education**

What parts of an online course are most confusing and need refinement?

Data

- Clickstream info through course website
- Video statistics
- Course forum posts
- Assignment submissions

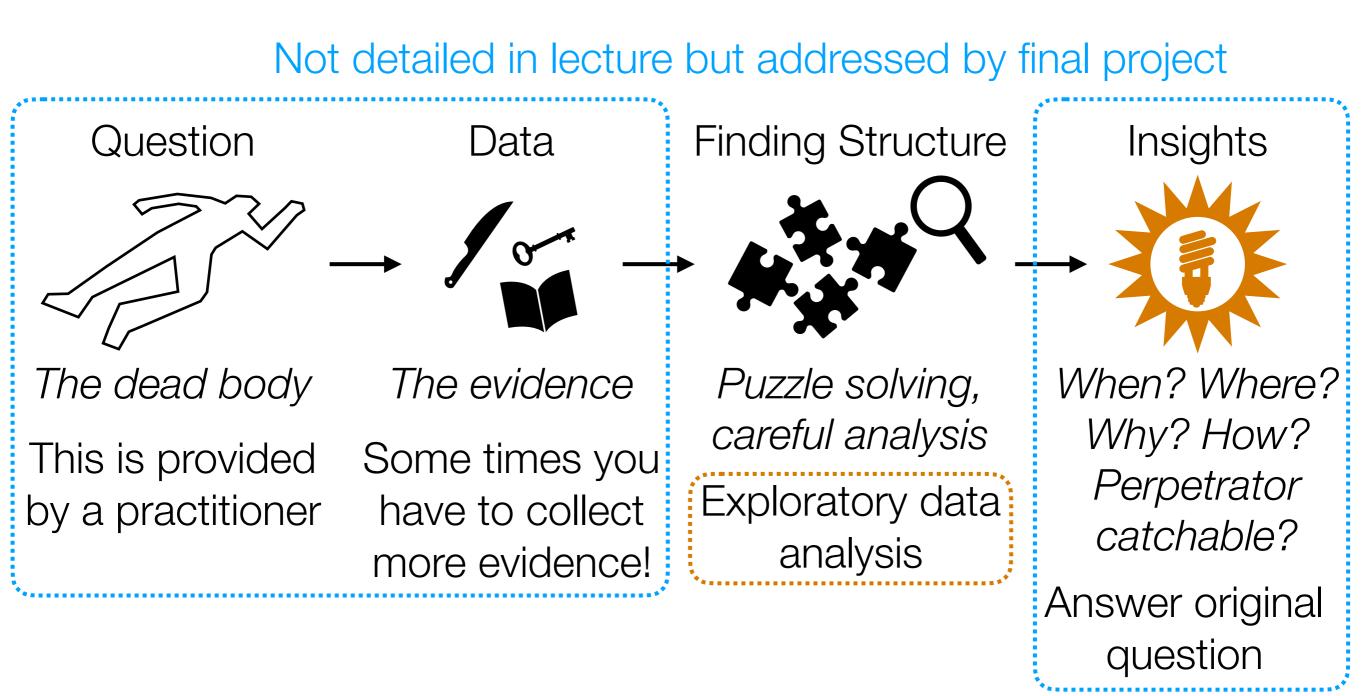
Image source: African Reporter

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#### **Unstructured Data Analysis**



There isn't always a follow-up prediction problem to solve!

UDA involves *lots* of data  $\rightarrow$  write computer programs to assist analysis

#### 94-775

Prereq: Python programming

Part I: Exploratory data analysis

We're now also requiring 95-791 Data Mining

Part II: Predictive data analysis

#### 94-775

Part I: Exploratory data analysis

Identify structure present in "unstructured" data

- Frequency and co-occurrence analysis
- Visualizing high-dimensional data/dimensionality reduction
- Clustering
- Topic modeling

Part II: Predictive data analysis

Make predictions using structure found in Part I

- Classical classification methods
- Neural nets and deep learning for analyzing images and text

#### **Course Goals**

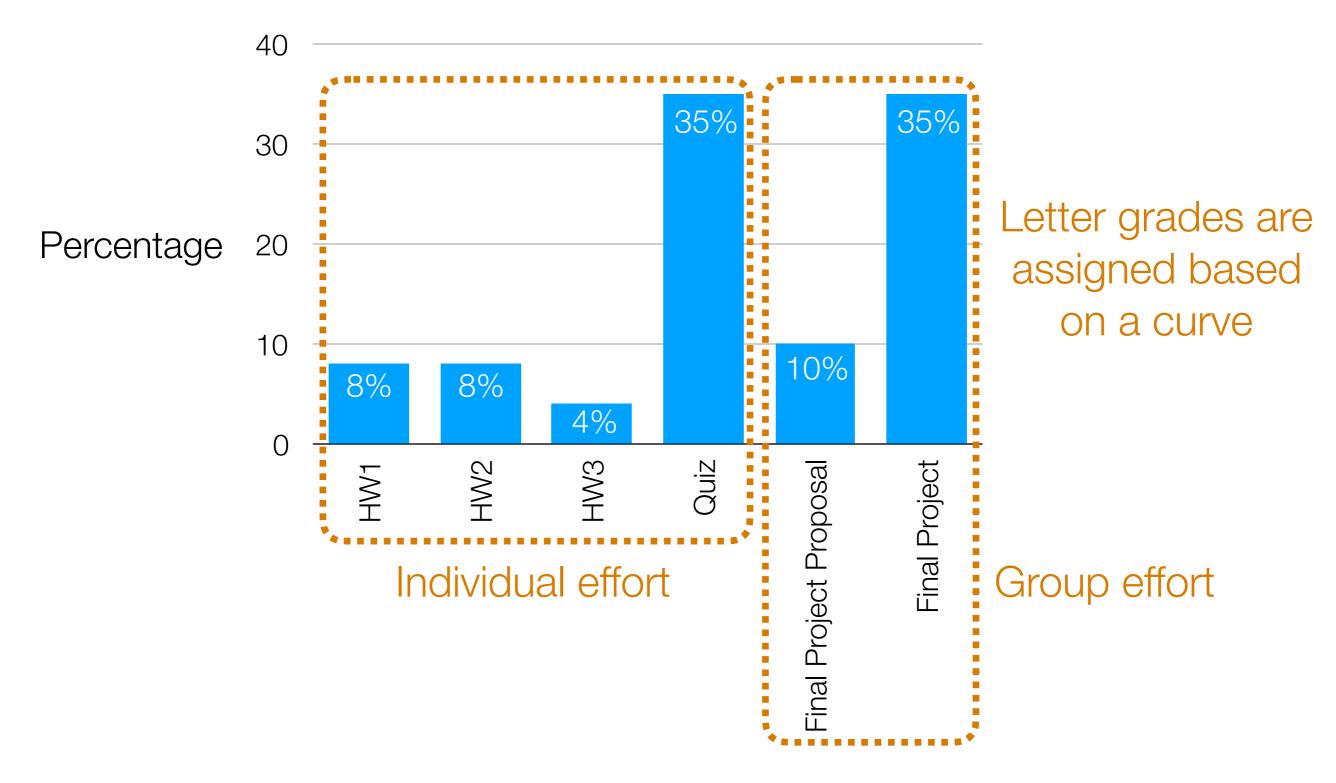
By the end of this course, you should have:

- Hands-on programming experience with exploratory and predictive data analysis
- A high-level understanding of what methods are out there and which methods are appropriate for different problems
- A very high-level understanding of how these methods work
- The ability to apply and interpret the methods taught to solve a policy question

I want you to leave the course with **practically useful** skills solving real-world problems with unstructured data analytics!

#### **Deliverables & Grading**

Contribution of Different Assignments to Overall Grade



#### Individual Effort Assignments

- If you are having trouble, **ask for help!** 
  - We will answer questions on Piazza and will also expect students to help answer questions!
  - Do not post your candidate solutions on Piazza
- In the real world, you will unlikely be working alone
  - We encourage you to discuss concepts/how to approach problems
  - Please acknowledge classmates you talked to or resources you consulted (e.g., stackoverflow)
- For individual effort assignments, do not share your code with classmates (instant message, email, Box, Dropbox, AWS, etc)

Penalties for cheating are severe: 0 on assignment, F in course =(

#### Mid-mini Quiz

Format:

- You bring a laptop computer and produce a Jupyter notebook that answers a series of questions (a mix of conceptual & coding)
- Open book, open note, open internet
- No collaboration (obviously)
- You are responsible for making sure your laptop has a compute environment set up appropriately and has enough battery life (or you sit close to a power outlet)
- Late exams will *not* be accepted
- Thursday 2/6 at usual lecture time/location

#### **Final Project**

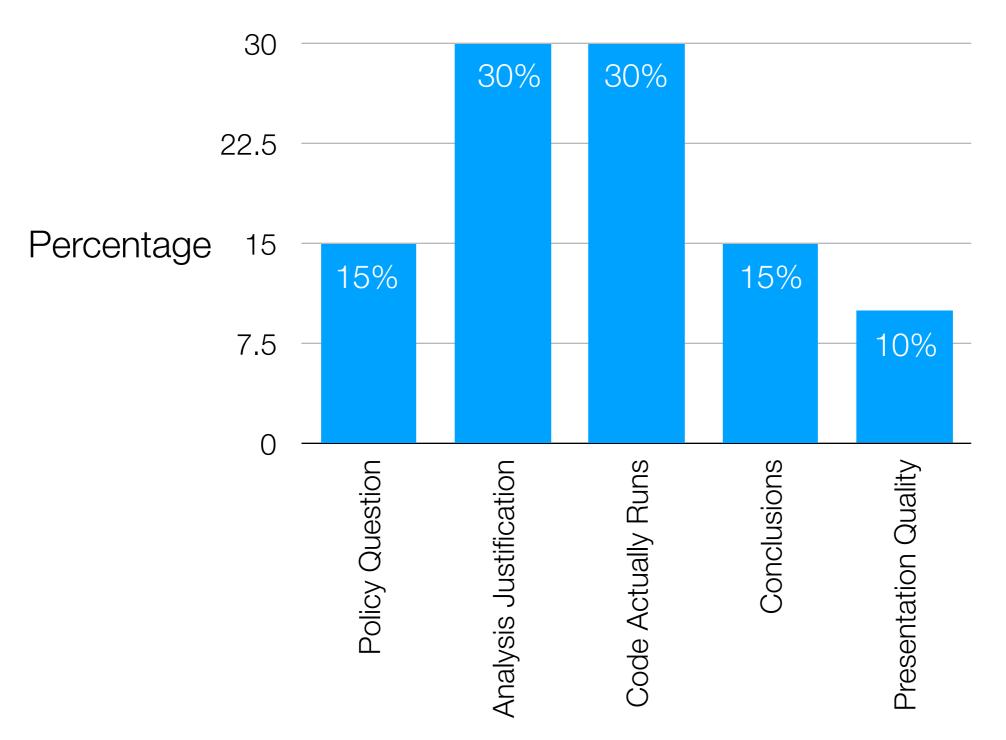
- Must be done in a group of ~4-5 students
  - You can choose your own groups
  - Final project proposals (2 pages) are due Friday 2/7,
    11:59pm & must specify who the group members are
- Required components will be stated in the next slide
- Final project reports are due Thursday 3/5, 11:59pm & consist of:
  - Jupyter notebook (edited down to be clean, concise)
  - Slide deck for your final project presentation
- Last week (Tuesday 3/3): final project presentations!

### Final Project Rubric I

- **Policy question:** what public policy question are you addressing? Please be clear and concise.
- Data analysis: clearly state what part of your data are unstructured (some but not all of the data you are analyzing must be unstructured), and carefully justify every step of your analysis with supporting visualizations/intermediate outputs as needed
- **Code:** your code should actually run!
- Conclusions: come up with insights that are based on your quantitative data analysis and that address your original policy question
- Presentation: how polished is your final project presentation?

#### Final Project Rubric II

Contribution of Different Components



#### Final Project Proposal

- **Policy question:** what public policy question are you addressing? Please be clear and concise.
- **Data:** what data have you found that you want to analyze, and why is at least some portion of it unstructured?
- **Proposed analysis:** what specific methods do you want to try and why? In what way would these address your proposed policy question? Are there specific obstacles you think you will have to address? What would a "successful" analysis look like?

# Some final projects from the past 2 years have been posted on Canvas



No existing textbook matches the course... =(

Main source of material: lectures slides

We'll post complimentary reading as we progress

Check course website <u>http://www.andrew.cmu.edu/user/georgech/94-775/</u>

Assignments will be posted and submitted on canvas

Please post questions to piazza (link is within canvas)





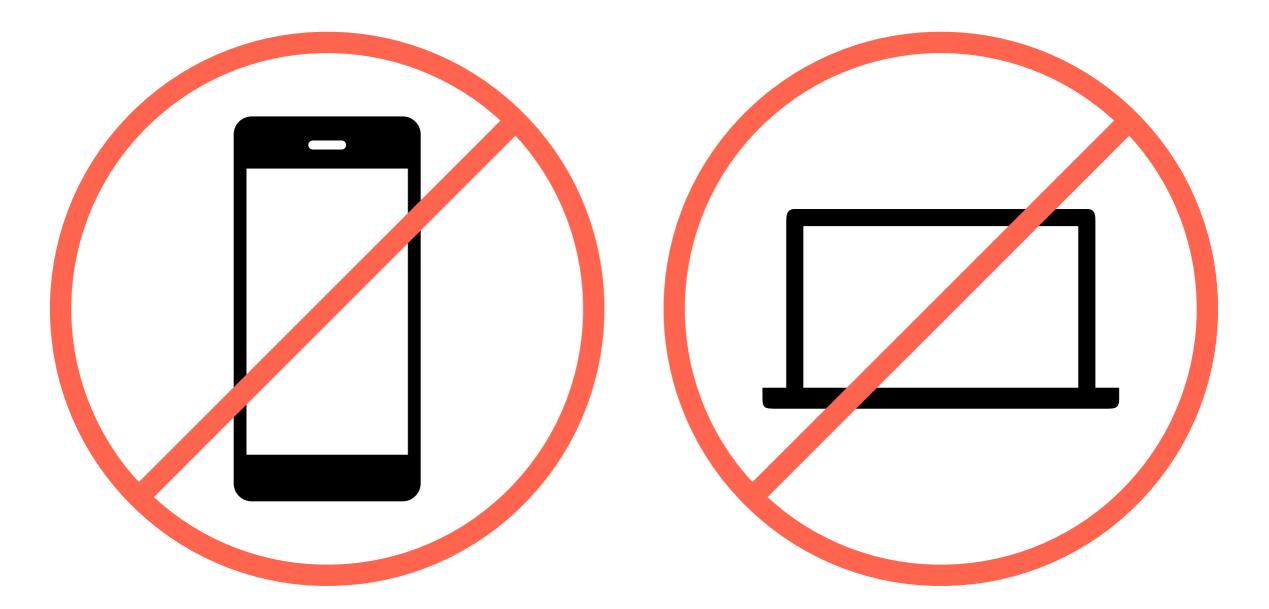
- The data science/machine learning tools available have changed *drastically* over the last few years
  - Working with most of the latest innovations from computer scientists requires some programming (at this point, Python is standard for machine learning research)
  - Also good to solidify your programming background by learning more languages
- We will be using Anaconda (Python 3.7 version) <u>https://www.anaconda.com/</u>

#### Late Homework

- You are allotted 2 late days
  - If you use up a late day on an assignment, you can submit up to 24 hours late with no penalty
  - If you use up both late days on the same assignment, you can submit up to 48 hours late with no penalty
- Late days are *not* fractional
- This policy is in place precisely to account for various emergencies (health issues, etc) and you will not be given additional late days

#### **Cell Phones and Laptops**

Just like what you'd expect in a movie theater



We don't want your device screens/sounds distracting classmates

#### **Course Staff**



#### Part 1. Exploratory Data Analysis

Play with data and make lots of visualizations to probe what structure is present in the data!

#### Basic text analysis: how do we represent text documents?



Read Edit View history Search

Search Wikipedia

Q



WIKIPEDIA The Free Encyclopedia

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Interaction

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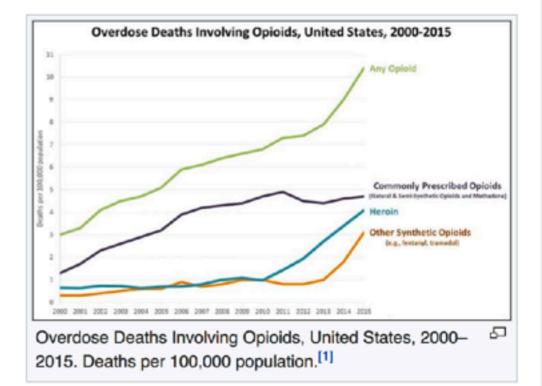
Tools

Opioid epidemic

Article Talk

From Wikipedia, the free encyclopedia

The **opioid epidemic** or **opioid crisis** is the rapid increase in the use of prescription and non-prescription opioid drugs in the United States and Canada in the 2010s. Opioids are a diverse class of very strong painkillers, including oxycodone (commonly sold under the trade names OxyContin and Percocet), hydrocodone (Vicodin), and fentanyl, which are synthesized to resemble opiates such as opium-derived morphine and heroin. The potency and availability of these substances, despite their high risk of addiction and overdose, have made them popular both as formal medical treatments and as recreational drugs. Due to their sedative effects on the part of the brain which regulates breathing, opioids in high doses present the potential for respiratory depression, and may cause respiratory failure and death.<sup>[2]</sup>



Source: Wikipedia, accessed 10/16/2017

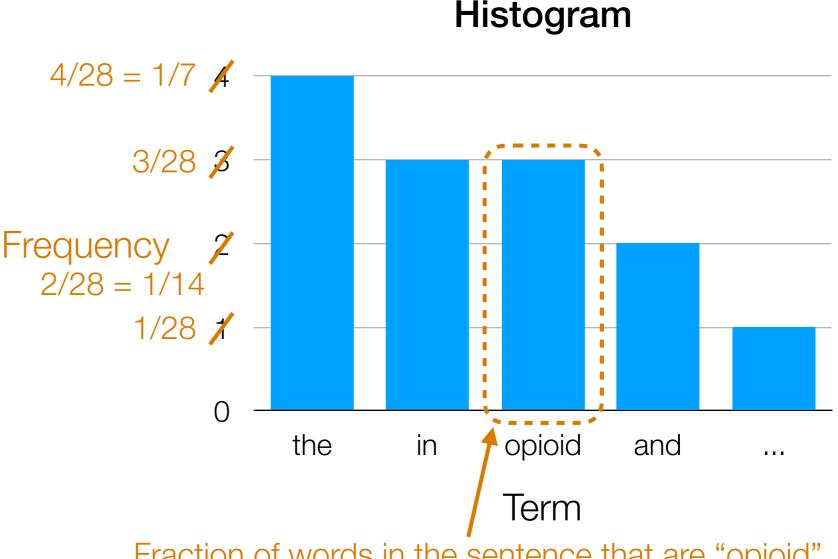
#### **Term frequencies**

/28 The: 1 /28 opioid: 3 epidemic: 1 /28 /28 or: 1 /28 crisis: 1 /28 is: 1 /28 the: 4 rapid: 1 /28 increase: 1 /28 in: 3 /28 /28 use: 1 of: 1 /28 /28prescription: 1 and: 2 /28 non-prescription: 1 /28 drugs: 1 /28 United: 1 /28 States: 1 /28Canada: 1 /28 2010s.: 1 /28

The opioid epidemic or opioid crisis is the rapid increase in the use of prescription and non-prescription opioid drugs in the United States and Canada in the 2010s.

Total number of words in sentence: 28

Fraction of words in the sentence that are "opioid"



#### Term frequencies

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opioid The epidemic or opioid crisis is the rapid increase in the use of prescription and non-prescription opioid drugs in the United States and Canada in the 2010s.

4/28 = 1/7 🖌

Total number of words in sentence: 28

3/28 3 Frequency 2 2/28 = 1/14 1/28 1 0 the in opioid and ... Term Fraction of words in the sentence that are "opioid"

Histogram

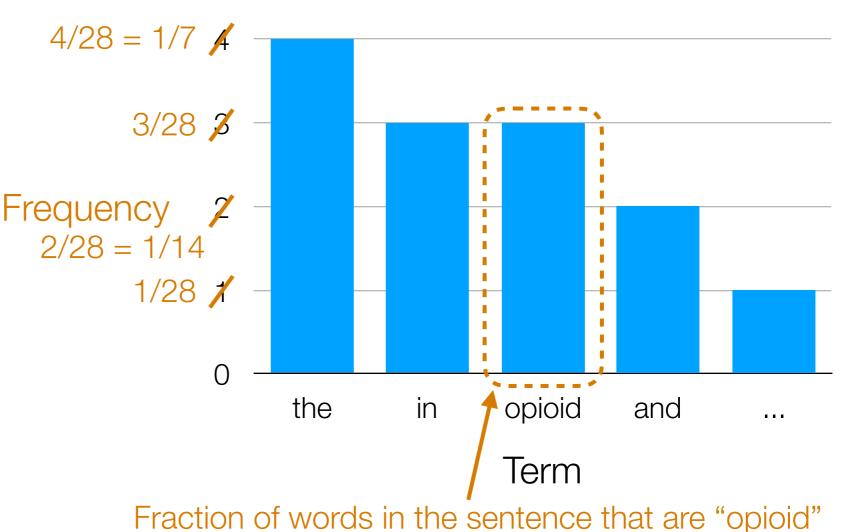
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increase the drugs opioid in The States or prescription opioid and of is rapid in opioid crisis the use nonprescription Canada 2010s. in United and the epidemic the

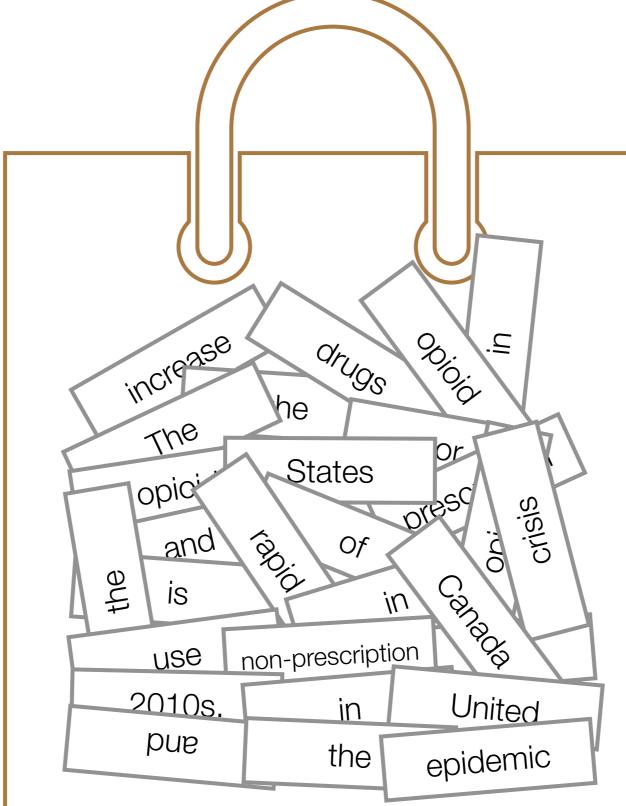
Total number of words in sentence: 28

Histogram



increase the drugs opioid in The States or prescription opioid and of is rapid in opioid crisis the use non-prescription Canada 2010s. in United and the epidemic the

## Bag of Words Model



Ordering of words doesn't matter

What is the probability of drawing the word "opioid" from the bag?

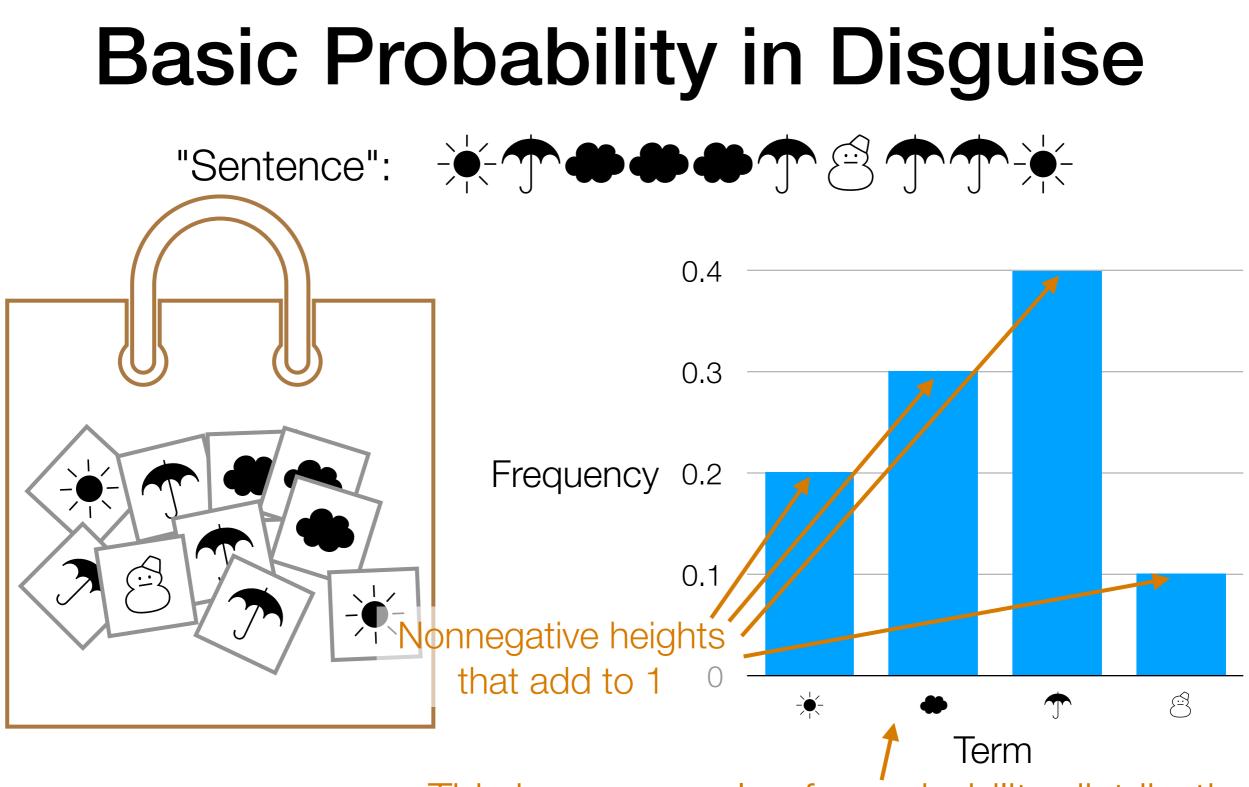
### Handling Many Documents

- We can of course apply this technique of word frequencies to an entire document and not just a single sentence
  - → For a collection of documents (e.g., all of Wall Street Journal between late 1980's and early 1990's, all of Wikipedia up until early 2015, etc), we call the resulting term frequency the collection term frequency (ctf)

What does the *ctf* of "opioid" for all of Wikipedia refer to?

Many natural language processing (NLP) systems are trained on very large collections of text (also called **corpora**) such as the Wikipedia corpus and the Common Crawl corpus

## So far did we use anything special about text?



This is an example of a probability distribution

Probability distributions will appear throughout the course and are a **key component** to the success of many modern AI methods